Repair order and advice in the event of faults

GB 0344 892 8999 (Calls charged at local or mobile rate.)
IE 01450 2655 (0.03 € per minute at peak. Off peak 0.0088 € per minute.)

You can find the contact information for all countries in the attached after-sales service directory.

BSH Hausgeräte GmbH
Carl-Wery-Straße 34
81739 München
GERMANY
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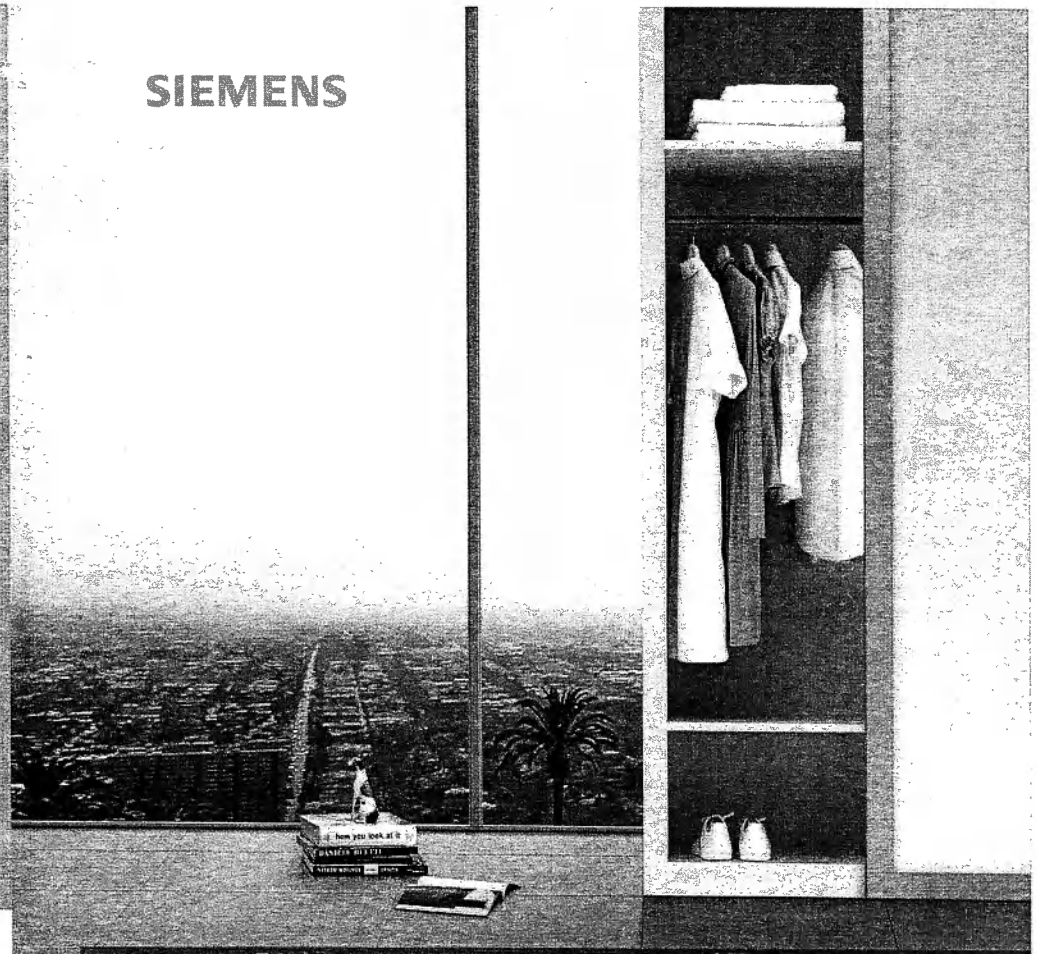
SIEMENS



Washing machine

WM... WM14T391 &
WM14KG1G1

siemens-home.bsh-group.com/welcome

en Instruction Manual and Installation Instructions

Register your product online

Your new washing machine

You have chosen a Siemens washing machine.

Please take a few minutes to read and become familiar with the advantages of your washing machine.

To meet the high quality demands required by Siemens, every washing machine that leaves our factory is carefully checked to ensure that it functions correctly and is in perfect condition.

For more information on our products, accessories, replacement parts and services, see our website www.siemens-home.bsh-group.com or contact our after-sales service centres.

If the operating and installation instructions describe different models, any differences will be pointed out at the relevant points in the text.

Read these operating and installation instructions before switching on the washing machine.

Display rules

⚠ Warning!

This combination of symbol and signal word indicates a possibly dangerous situation. Not heeding the warning can cause death or injuries.

Caution!

This signal word indicates a possibly dangerous situation. Not heeding the caution can cause property and/or environmental damage.

Note/tip

Information about the optimum use of the appliance/any other useful information.

1. 2. 3. / a) b) c)

The steps are represented by numbers or letters.

■ / -

Lists are represented by a small box or a dash.

After-sales service

If you cannot rectify a fault yourself, contact customer services. ⟶ Cover page

We will always find an appropriate solution in order to avoid unnecessary visits by engineers.

Please give customer services the product number (E no.) and the production number (FD) of the appliance.

E-Nr. _____ FD _____

E no.	Product number
FD	Production number

You can find this information *depending on the model:

On the inside of the door*/in the opened service flap* and on the rear of the appliance.

Trust the expertise of the manufacturer.

Contact us for assistance. By doing so, you will ensure that the repairs are carried out by trained service personnel using genuine spare parts.

Technical data

Dimensions:

60 x 55 x 85 cm

(width x depth x height)

Weight:

66 - 73 kg*

Mains connection:

Nominal voltage: 220 - 240 V / 50 Hz

Nominal current: 10 A

Nominal power: 1900 - 2300 W

Water pressure:

100 - 1000 kPa (1 - 10 bar)

Power consumption when switched off:
0.12 W

Power consumption when left on:
0.58 W

*depending on the model

Aqua-Stop warranty

Only for appliances with Aqua-Stop

In addition to warranty claims against the vendor based on the purchase agreement and to our appliance warranty, we will provide compensation under the following conditions:

1. If water damage is caused due to a fault in our Aqua-Stop system, we will compensate domestic customers for the damage caused.
2. The liability guarantee is valid for the service life of the appliance.
3. It is a prerequisite of all warranty claims that the appliance with Aqua-Stop must have been installed and connected correctly in accordance with our instructions; this also includes a correctly fitted Aqua-Stop extension (genuine accessories). Our warranty does not cover defective feed lines or fittings leading to the Aqua-Stop connection at the tap.
4. Appliances with Aqua-Stop do not need to be supervised during operation, nor secured afterwards by turning off the tap.
   The tap only needs to be turned off if you are away from home for a long period, e.g. for several weeks' holiday.

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Intended use

- This appliance is intended for private domestic use only.
- Do not install or operate this appliance anywhere that is liable to experience frost and/or outdoor conditions. There is a risk that the appliance will be damaged if residual water in it freezes. If hoses freeze up, they may crack/burst.
- This appliance must only be used for washing domestic laundry, consisting of machine-washable items and hand-washable woollens (see label on item). Using the appliance for any other purpose is outside of the scope of its intended application and is forbidden.
- This appliance is suitable for operation with mains water and commercially available detergents and care products (must be suitable for use in washing machines).
- This appliance is intended for use up to a maximum height of 4000 metres above sea level.

Before you switch on the appliance:

Check that there is no visible damage to the appliance. Do not operate the appliance if it is damaged. Should you have any problems, please contact your specialist dealer or our customer service.

Read and follow the operating and installation instructions and all other information provided with this appliance.

Retain the documents for subsequent use or for subsequent owners.

Faults	Cause/remedy
Loud noises, vibrations and machine "wandering" during the spin cycle.	■ Is the appliance level? Make the appliance level. ⟶ *Page 17* ■ Are the appliance's feet secured? Secure the appliance's feet. ⟶ *Page 17* ■ Have the transport braces been removed? Remove the transport braces. ⟶ *Page 13*
The display panel/indicator lights do not work while the appliance is running.	■ Has there been a power failure? ■ Have the fuses blown/has the circuit breaker tripped? Switch on the circuit breaker/replace the fuses. ■ If the fault occurs repeatedly, call the after-sales service.
There is detergent residue on the laundry.	■ Some phosphate-free detergents contain water-insoluble residue. ■ Select **Rinse** or brush the laundry after washing.
The symbol is lit in the display panel when paused.	■ The water level is too high. It is not possible to add laundry. Close the door immediately if necessary. ■ Press the button to resume the programme.
The symbol in the display panel is off when paused.	The door is unlocked. It is possible to add laundry.

If you cannot rectify a fault yourself (after switching the machine off and then on again) or a repair is required:
- Switch off the appliance and pull the mains plug out of the socket.
- Turn off the tap and call the after-sales service.

Faults	Cause/remedy
The programme will not start.	■ Have you pressed the ▷II button? ■ Is **Finish in-time** selected? ■ Is the door closed? ■ Is the childproof lock activated? Deactivate it. → *Page 29*
The drum briefly jerks or judders after the programme has started.	Not a fault – the internal motor test may cause the drum to jerk or judder briefly when the wash programme starts.
The water is not draining.	■ Is ---- selected (Rinse Stop = no final spin)? → *Page 30* ■ Clean the drain pump. → *Page 32* ■ Clean the drain pipe and/or the drain hose.
Water is not visible in the drum.	Not a fault – the water is below the visible area.
The spin result is not satisfactory. Laundry is wet/too damp.	■ Not a fault – the unbalanced load detection system has interrupted the spin cycle because the laundry is unevenly distributed. Distribute small and large items of laundry evenly in the drum. ■ Is Anti-crease (depending on the model) selected? ■ Is the selected speed too low?
The appliance restarts the spin cycle several times.	Not a fault – the unbalanced load detection system is adjusting an imbalance.
The programme is taking longer than usual.	■ Not a fault – the unbalanced load detection system is adjusting an imbalance by repeatedly redistributing the laundry. ■ Not a fault – the foam detection system is active – a rinse cycle has been activated.
The length of the programme changes during the wash cycle.	Not a fault – the programme sequence is optimised for the specific washing process. This may change the length of the programme shown on the display panel.
Water remaining in the care product compartment ❀.	■ Not a fault – the effectiveness of the care product is not affected. ■ Clean the insert if necessary.
Odours in the washing machine.	Depending on the model, run the **Drum Clean90 °C** or **Cottons90 °C** program without laundry. Add standard washing powder or a detergent that contains bleach. **Note:** To prevent foaming, only use half the amount of detergent recommended by the detergent manufacturer. Do not use detergents intended for woollens or delicates.
The symbol is lit on the display panel. Foam may also be leaking from the detergent drawer.	Have you used too much detergent? Mix one tablespoon of fabric softener with 1/2 litre of water and pour it into compartment II (not suitable for outdoor clothing, sportswear or items made with down). Use less detergent in the next wash cycle.

⚠ Safety instructions

The following safety information and warnings are provided to protect you from injury and to prevent material damage to your surroundings.

It is nevertheless important to take the necessary precautions and to proceed with care when installing, maintaining, cleaning and operating the appliance.

Children/people/pets

⚠ Warning
Risk of death!
Children and other people who are unable to assess the risks involved when using the appliance may injure themselves or may find themselves in life-threatening situations. Therefore please note:

- The appliance may be used by children over the age of 8 years and by persons with reduced physical, sensory or mental capacity or by persons with a lack of experience or knowledge as long as they are supervised or have received instruction on how to use the appliance safely and they have understood the potential risks of using the appliance.
- Children must not play with this appliance.
- Do not allow children to clean or maintain this appliance unsupervised.
- Keep children under 3 years and pets away from this appliance.
- Do not leave the appliance unattended when children or other people who are unable to assess the risks are in the vicinity.

⚠ Warning
Risk of death!
Children may lock themselves inside appliances and find themselves in a life-threatening situation.

- Do not position the appliance behind a door, as this may obstruct the appliance door or prevent it from opening completely.
- Once an appliance has reached the end of its life, pull the mains plug from the socket **before** severing the mains cable, and then destroy the lock on the appliance door.

⚠ Warning
Risk of suffocation!
If allowed to play with the packaging/plastic film or packing components, children may become caught in these or pull them over their heads and suffocate.

Keep packaging, plastic film and packing components away from children.

⚠ Warning
Risk of poisoning!
Detergents and care products may result in poisoning if consumed.
If accidentally swallowed, seek medical advice. Keep detergents and care products out of the reach of children.

⚠ Warning
Risk of burns!
When washing at high temperatures, the glass in the appliance door becomes hot. Stop children from touching the appliance door when it is hot.

⚠ Warning
Eye/skin irritation!
Contact with detergents or care products may cause eye/skin irritation.
Rinse eyes/skin thoroughly if they/it come(s) into contact with detergents or care products. Keep detergents and care products out of the reach of children.

Installation

⚠ Warning
Risk of electric shock/fire/ material damage/damage to the appliance!
If the appliance is not installed properly, this may lead to a dangerous situation. Ensure the following:

- The mains voltage on your power socket must match the rated voltage specified on the appliance (identification plate). The connected loads and the required fuse protection are specified on the identification plate.
- The appliance must only be connected to alternating voltage via a protective contact socket that has been correctly installed. This plug socket must be freely accessible at all times.
- The mains plug and the protective contact socket must match and the earthing system must be correctly installed.
- The installation must have an adequate cross section.
- The mains plug must be freely accessible at all times. If this is not possible, in order to comply with the relevant safety regulations, a switch (2-pole switch-off) must be built into the permanent installation in accordance with electrical installation regulations.

Display	Cause/remedy
is lit up	Too much foam has been detected and additional rinse cycles have been activated. Add less detergent to the next wash cycle with the same load. → *Page 28*
: the "Ready in" time flashes	Mains voltage is too low.
.the "Ready in" time flashes	Undervoltage during the wash programme. The programme duration is extended.
E:18	■ The drain pump is blocked. Clean the drain pump. → *Page 32* ■ The drain hose/drain pipe is blocked. Clean the drain hose at the siphon. → *Page 33*
E:23	There is water in the base trough; the appliance is leaking. Turn off the tap. Call the after-sales service.
E:32	flashes alternately with **End** at the end of the programme. Not a fault – the unbalanced load detection system has interrupted the spin cycle because the laundry is unevenly distributed. Distribute small and large items of laundry evenly in the drum. Spin the laundry again if necessary.
E:93 (on models with hot and cold water connections)	The hot water pressure is too low: ■ Turn on the hot water tap fully. ■ The supply hose for hot water is kinked/trapped. Correct the position of the hose. ■ Clean the filter. → *Page 33* ■ The supply hose for hot water is not connected correctly. The appliance will only be operated with cold water. Display only appears during the first wash cycle after installation of the appliance without a hot water connection.
Other displays	Switch off the appliance, wait for five seconds and then switch it on again. If the display appears again, call the after-sales service. → *Page 38*

Faults and what to do about them.

Faults	Cause/remedy
Water is leaking from the machine.	■ Attach the drain hose correctly or replace it. ■ Tighten the threaded joint on the supply hose.
Water is not flowing in. Detergent is not being dispensed.	■ Have you pressed the button? ■ Is the tap turned on? ■ Could the filter be clogged? Clean the filter. → *Page 33* ■ Is the supply hose kinked or trapped?
The door will not open.	■ The safety function is active. Do you want to stop the programme? → *Page 29* ■ Is the childproof lock activated? Deactivate it. → *Page 29* ■ Is ---- selected (Rinse Stop = no final spin)? → *Page 30* ■ Can the door only be opened by the emergency release? → *Page 34*

Faults and what to do about them.

Emergency release

e.g. in the event of a power cut

The programme will continue running when the power supply has been restored.

However, if the laundry has to be removed, the washing machine door can be opened as follows:

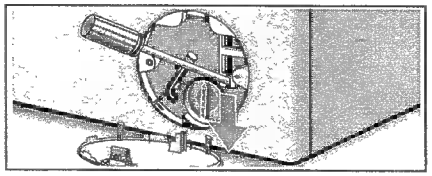
⚠ Warning
Risk of scalding!
When you are washing at high temperatures, there is a risk of scalding if you come into contact with detergent solution and laundry.
If possible, leave it to cool down.

⚠ Warning
Risk of injury!
You may injure your hands if you reach into the drum while it is turning.
Do not reach into the drum when it is turning.

Wait until the drum has stopped turning.

Caution!
Water damage
Any escaping water may cause water damage.
Do not open the washing machine door if water can be seen through the glass.

1. Switch off the appliance. Disconnect the mains plug.
2. Drain the detergent solution.
3. Pull the emergency release downwards with a tool and release. The washing machine door can then be opened.



Information on the display panel

Display	Cause/remedy
is lit up	■ The temperature is too high. Wait until the temperature drops. ■ The water level is too high. It is not possible to add laundry. Close the door immediately if necessary. Press the button to continue the program.
flashes	■ Laundry may be trapped. Open and close the door again and press the button. ■ If necessary, push the door closed or remove the trapped laundry and then push it closed again. ■ If necessary, switch the appliance off and then on again; set a programme and apply the settings you require; start the programme.
is lit up	■ Turn on the cold water tap fully. ■ The supply hose is kinked/jammed. Correct the position of the hose. ■ The water pressure is too low. Clean the filter. → Page 33
	The childproof lock is activated – deactivate it.

- If using a residual current circuit breaker, only use one that bears the following mark: . The presence of this mark is the only way to be sure that it fulfils all the applicable regulations.

⚠ Warning
Risk of electric shock/fire/ material damage/damage to the appliance!
If the appliance's mains cable is altered or damaged, this may result in electric shock, short circuiting or fire due to overheating.
The mains cable must not be kinked, crushed or altered, and must not come into contact with any heat sources.

⚠ Warning
Risk of fire/material damage/ damage to the appliance!
The use of extension cords or power strips may result in fire due to overheating or short circuiting.
Connect the appliance directly to an earthed socket that has been correctly installed. Do not use extension cords, power strips or multi-way couplers.

⚠ Warning
Risk of injury/material damage/damage to the appliance!
- The appliance may vibrate or move when in operation, potentially resulting in injury or material damage.
  Place the appliance on a clean, even, solid surface and, using a spirit level to guide you, level it with the screw-in feet.
- If you take hold of any of the appliance's protruding parts (e.g. the appliance door) in order to lift or move it, these parts may break off and cause injury.
  Do not take hold of any of the appliance's protruding parts in order to move the appliance.

⚠ Warning
Risk of injury!
- The appliance is very heavy. Lifting it may result in injury. Do not lift the appliance on your own.
- The appliance has sharp edges on which you could cut your hands.
  Do not take hold of the appliance by its sharp edges. Wear protective gloves to lift it.

- If the hoses and mains cables are not correctly routed, they may constitute a tripping hazard, which may result in injury.
  Route hoses and cables such that they do not constitute a tripping hazard.

Caution!
Material damage/damage to the appliance

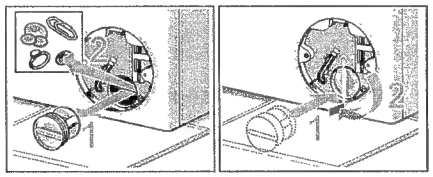
- If the water pressure is too high or too low, the appliance may not be able to operate properly, and it may also result in material damage or damage to the appliance.
  Make sure that the water pressure in the water supply facility is at least
  100 kPa (1 bar), and does not exceed
  1000 kPa (10 bar).
- If the water hoses are altered or damaged, this may result in material damage or damage to the appliance.
  The water hoses must not be kinked, crushed, altered or severed.
- The use of hoses supplied by other brands to connect to the water supply may result in material damage or damage to the appliance.
  Use the hoses supplied with the appliance or genuine spare part hoses only.
- The appliance is secured for transportation by transport locking devices. If the transport locking devices are not removed before the appliance is operated, this may result in damage to the appliance.
  It is important to completely remove all transport locking devices before using the appliance for the first time.
  Make sure that you retain these transport locking devices separately. It is important to refit the transport locking devices if the appliance is to be transported, in order to prevent the appliance from being damaged in transit.

Operation

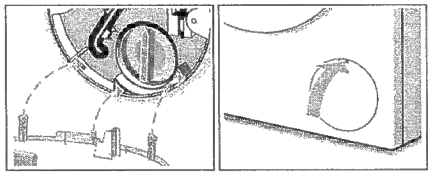
⚠ Warning
Risk of explosions/fire!
Laundry that has been pretreated with cleaning agents that contain solvents, e.g. stain remover/cleaning solvent, may cause an explosion in the drum. Rinse the laundry thoroughly with water before washing it in the machine.

⚠ Warning
Risk of poisoning!
Poisonous fumes may be given off by cleaning agents that contain solvents, e.g. cleaning solvent.

impeller in the drain pump must be able to rotate.
Refit the pump cover and screw it on tightly. The handle must be in a vertical position.



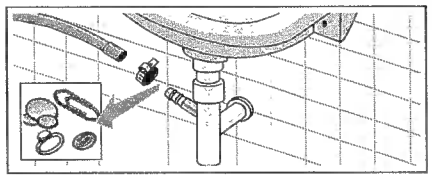
6. Place the service flap back on, lock it into place, and close it.



Note: To prevent unused detergent from flowing straight into the drain during the next wash: Pour 2 litre of water into compartment **II** and start the Empty programme.

The drain hose at the siphon is blocked

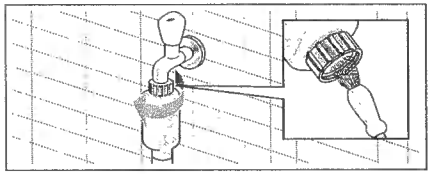
1. Switch off the appliance. Disconnect the mains plug.
2. Loosen the hose clamp. Carefully remove the drain hose, residual water may leak out.
3. Clean the drainage hose and siphon connecting piece.



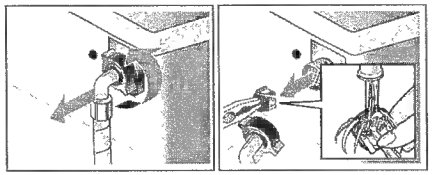
4. Reattach the drainage hose and secure the connection using the hose clamp.

Filter in the water supply blocked

First, reduce the water pressure in the supply hose:
1. Turn off the tap.
2. Select any program (except Rinse// Spin/Empty).
3. Press the ▷II button.Allow the program to run for approximately 40 seconds.
4. Turn the program selector to **Off** (○). Pull out the mains plug.
5. Clean the filter on the tap:
   Disconnect the hose from the tap.
   Clean the filter with a small brush.



6. For standard and Aqua-Secure models, clean the filter on the rear of the appliance:
   Remove the hose from the rear of the appliance.
   Use pliers to remove the filter and then clean it.



7. Connect the hose and check for leaks.

- Remove the detergent residue immediately.
- Do not clean with a water jet.

Drum

Use chlorine-free cleaning agents, do not use steel wool.

If there are odours in the washing machine, or to clean the drum, run the **Drum Clean 90 °C** or **Cottons 90 °C** program without laundry. Add washing powder.

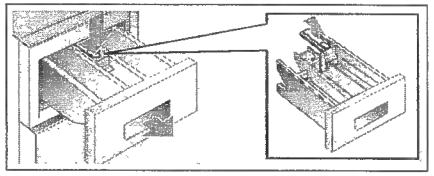
Descaling

Descaling should not be necessary if the detergent is measured out correctly. However, if it is required, follow the manufacturer's instructions for the descaling agent. Suitable descalers can be obtained via our website or from our after-sales service.

Detergent drawer and housing

If the washing machine contains detergent or fabric softener residues:

1. Pull out the detergent drawer. Press down the insert and fully remove the drawer.
2. To remove the insert: Push the insert upwards from below with your finger.



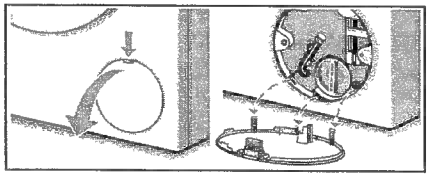
3. Clean the detergent dispenser tray and insert with water and a brush, and dry it. Clean the inside of the housing as well.
4. Fit the insert and lock it in place (push the cylinder onto the guide pin).
5. Push in the detergent drawer.

Note: Leave the detergent drawer open so that any residual water can evaporate.

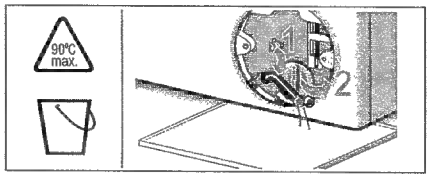
Detergent solution pump blocked

⚠ Warning
Risk of scalding!
When you wash at high temperatures, the water gets very hot. If you come into contact with the hot water, you may be scalded.
Allow the water to cool down.

1. Turn off the tap so that no more water can flow in and has to be drained via the drain pump.
2. Switch off the appliance. Pull out the mains plug.
3. Open and remove the service flap.



4. Take the drain hose out of the retainer.
   Remove the sealing cap and pour the water out into a suitable container.
   Replace the sealing cap and place the drain hose back in the retainer.



5. Carefully unscrew the pump cover; residual water may leak out.
   Clean the interior, pump-cover thread and pump housing. The

Do not use cleaning agents that contain solvents.

⚠ Warning
Risk of injury!

- If you support your weight/sit on the appliance door when it is open, the appliance may tip over, which may result in injury.
  Do not support your weight on the appliance door when it is open.
- If you climb onto the appliance, the worktop may break, which may result in injury.
  Do not climb onto the appliance.
- If you reach into the drum while it is still rotating, you risk injuring your hands.
  Wait until the drum has stopped rotating.

⚠ Warning
Risk of scalding!
When washing at high temperatures, there is a risk of scalding if you come into contact with hot detergent solution (e.g. when draining hot detergent solution into a washbasin).
Do not reach into the hot detergent solution.

⚠ Warning
Eye/skin irritation!
Detergent and care products may spray out if the detergent drawer is opened while the appliance is in operation.
Rinse eyes/skin thoroughly if they/it come(s) into contact with detergents or care products. If accidentally swallowed, seek medical advice.

Caution!
Material damage/damage to the appliance

- If the amount of laundry in the appliance exceeds its maximum load capacity, it may not be able to operate properly, or this may result in material damage or damage to the appliance.
  Do not exceed the maximum load capacity of dry laundry.
  Make sure you comply with the maximum load capacities specified for each of the programs → Supplementary sheet for the operating and installation instructions.
- If you pour the wrong quantity of detergent or cleaning agent into the appliance, this may result in material damage or damage to the appliance.
  Use detergents/care products/cleaning agents and softeners in accordance with the manufacturers' instructions.

Cleaning/Maintenance

⚠ Warning
Risk of death!
The appliance is powered by electricity. There is a risk of electric shock if you come into contact with live components. Therefore please note:

- Switch off the appliance. Disconnect the appliance from the power supply (pull out the plug).
- Never take hold of the mains plug with wet hands.
- When removing the mains plug from the socket, always take hold of the plug itself and never the mains cable, otherwise this may damage the mains cable.
- Do not make any technical modifications to the appliance or its features.
- Repairs and any other work on the appliance must only be conducted by our customer service or by an electrician. The same applies for replacing the mains cable (when necessary).
- Spare mains cables can be ordered from our customer service.

⚠ Warning
Risk of poisoning!
Poisonous fumes may be given off by cleaning agents that contain solvents, e.g. cleaning solvent.
Do not use cleaning agents that contain solvents.

⚠ Warning
Risk of electric shock/material damage/damage to the appliance!
If moisture penetrates the appliance, this may cause it to short circuit.
Do not use a pressure washer, steam cleaner, hose or spray gun to clean your appliance.

⚠ Warning
Risk of injury/material damage/damage to the appliance!
The use of spare parts and accessories supplied by other brands is dangerous and may result in injury, material damage or damage to the appliance.
For safety reasons, use genuine spare parts and accessories only.

Caution!
Material damage/damage to the appliance
Cleaning agents and agents for pretreating laundry (e.g. stain removers, prewash sprays, etc.) may cause damage if they come into contact with the surfaces of the appliance.
Therefore please note:

- Do not allow these agents to come into contact with the surfaces of the appliance.

You will need to activate the setting mode in order to change these settings.

Activating the setting mode
1. Select the **Cottons** program to position 1. The washing machine is switched on.
2. Press the button and, at the same time, turn the program selector clockwise to position 2.Release the button.

The setting mode is activated and the preset volume for the information signals appears in the display panel (e.g. at the end of the program).

Changing the volume
Use the **Finish in-time** + or - button to change the following settings at the corresponding program selector positions:

- 2: The volume of the information signals and/or
- 3: The volume of the button signals.

0 = off, 1 = quiet,
2 = medium, 3 = loud,
4 = very loud

Exiting setting mode
You can now end the process and set the program selector to the **Off** (○) position. The settings are saved.

Cleaning and maintenance

⚠ Warning
Danger of death!
There is a risk of electric shock if you touch live components.
Switch off the appliance and pull out the mains plug.

⚠ Warning
Risk of poisoning!
Toxic vapours can be produced by cleaning agents that contain solvents, e.g. cleaning solvent.
Do not use cleaning agents that contain solvents.

Caution!
Damage to the appliance
Cleaning agents that contain solvents, e.g. cleaning solvent, can damage surfaces and components in the machine.
Do not use cleaning agents that contain solvents.

Prevent detergent residue from building up and odours from forming by following these instructions:

Notes
- Ensure the room in which the washing machine is set up is well ventilated.
- Leave the door and detergent dispenser tray open slightly when the washing machine is not in use.
- Occasionally run a wash using the **Cottons 60 °C** programme and powder detergent.

Machine housing/control panel

- Wipe the housing and the control panel with a soft, damp cloth.

Programme end during rinse hold

- - - - ⊙ appears in the display panel and the indicator lamp of the ▷II button flashes.

Continue the program by:

- Pressing the ▷II button or
- Selecting a spin speed or setting the program selector to ⊙ / ⚲ **Spin/ Drain//Spin/Empty** and then pressing the ▷II button.

Programme end

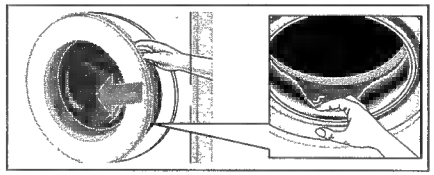
End appears in the display panel and the indicator lamp of the ▷II button is off.

Removing laundry/switching off the appliance

1. Open the door and remove the laundry.
2. Turn the program selector to **Off** (O). The appliance is switched off.
3. Turn off the tap.
   Note: Not required for Aqua-Stop models.

Notes

- Do not leave any items of laundry in the drum.They may shrink in the next wash or discolour another item.
- Remove any foreign objects from the drum and the rubber seal – risk of rusting.
- Wipe the rubber seal dry.



- Leave the door and detergent drawer open so that any residual water can evaporate.
- Always wait until the program ends, as the appliance could still be locked. Then switch the appliance on and wait for it to unlock.
- If the display panel goes off at the end of a program, the energy-saving mode is active.Press any button to activate the panel.

Sensors

Automatic load sensing

The automatic load sensing function adapts the water consumption ideally to each programme depending on the type of fabric and the load.

Unbalanced load detection system

The automatic unbalanced load detection system detects imbalances and ensures even distribution of the laundry by repeatedly starting and stopping drum spinning.

If the laundry is extremely unevenly distributed, the speed is reduced or the spin cycle is not performed for safety reasons.

Note: Place large and small items of laundry evenly in the drum. → *Page 35*

Setting the signal

You can change the following settings:

- The volume of the buttons and information signals (e.g. at the end of the program) and/or
- The volume of the button signals.

- Clean the appliance with nothing but water and a soft, damp cloth.
- Remove any detergent, spray or other residues immediately.

Environmental protection

Packaging/used appliance

Dispose of packaging in an environmentally-responsible manner.
This appliance is labelled in accordance with European Directive 2012/19/EU concerning used electrical and electronic appliances (waste electrical and electronic equipment - WEEE).
The guideline determines the framework for the return and recycling of used appliances as applicable throughout the EU.

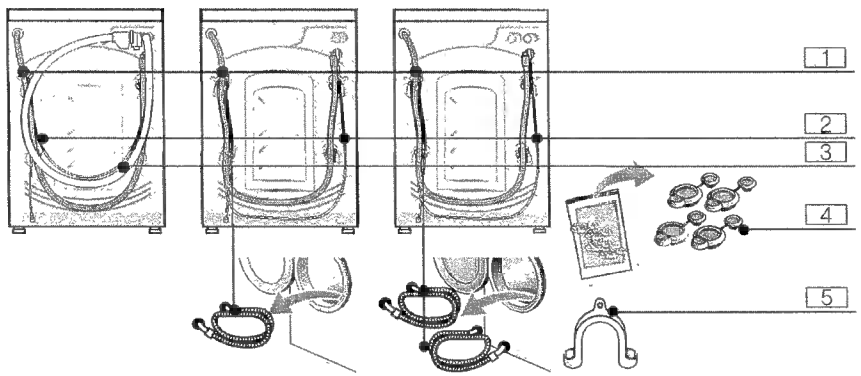
Tips on economical use

- Always fill the appliance with the maximum amount of laundry for each programme.
  Overview of programmes →: Supplementary sheet for the operating and installation instructions.
- Wash normally soiled laundry without a prewash.
- Save energy and detergent when washing lightly and normally soiled laundry. → *Page 24*
- The selectable temperatures apply to the care labels on the textiles. The temperatures in the machine may deviate from this so that you get the optimum mix of energy-saving and washing results.
- **Information about the energy consumption***: → *Page 21*
  The display provides information about the relative energy consumption in the selected programs.
  The more indicator lights light up, the higher the program's consumption.
  This enables you to compare the consumption levels of the different programs when choosing your program settings and to decide on an energy- and water-saving program setting.
  *depending on the model
- **Energy-saving mode**: The display panel lighting goes out after a few minutes and the ▷II button flashes. Press any button to activate the lighting.
  Energy-saving mode is not activated if a programme is running.
- If the laundry is subsequently dried in a tumble dryer, select the spin speed according to the tumble dryer manufacturer's instructions.

Positioning and connecting

Included with the appliance

Note: Check the machine for transport damage. Never use a damaged machine. If you have any complaints, contact the dealer from whom you purchased the appliance or our after-sales service.



1 Water drainage
2 Mains cable
3 Water supply hose*
4 Covers for the transport locks
5 Elbow for securing the water drain hose*

*depending on model

In addition, a hose clamp (24-40 mm diameter, available from specialist dealers) is required to connect the water drain hose to a siphon.

Useful tools

- Spirit level for levelling
- Spanner with:
  - WAF 13 for loosening the transport locks, and
  - WAF 17 for aligning the appliance feet

Safety instructions

⚠ **Warning**
Risk of injury!

- The washing machine is very heavy. Be careful when lifting/transporting the washing machine.
- When the washing machine is lifted by its protruding parts (e.g. the washing machine door), the components may break off and cause injuries.
  Do not lift the washing machine by protruding parts.
- If the hose and mains cables are not routed properly, there is a risk of tripping and injury.
  Lay hoses and cables in such a way that there is no risk of tripping.

If you want to lock the program to prevent it from being inadvertently adjusted, you can select the childproof lock as follows.

Childlock

(🔑 3 sec., 🔑 3 δευτ.)

You can lock the washing machine to prevent the functions you have set from being changed inadvertently. To do this, activate the childproof lock when the program has started.

To **activate/deactivate**, press and hold the **Spin speed** and **Finish in-time** buttons at the same time for approx. three seconds.The 🔑 symbol appears in the display panel.

- 🔑 lights up: The childproof lock is active.
- 🔑 flashes: The childproof lock is active and the program selector has been adjusted.To deactivate the childproof lock, reset the program selector to the initial program. The symbol lights up again.
  Note: To avoid the program to terminate, do not turn the program selector beyond the Off position.

Note: The childproof lock remains active after the program has ended and the appliance is switched off. You must always deactivate the childproof lock if you want to start a new program.

Adding laundry

Following the start of the program, you can add or remove laundry as required.

Press the ▷II button to do this.

The ▷II button indicator lamp flashes and the machine checks whether it is possible to add laundry.

If the following appears in the display panel:

- the 🧺 symbol disappears, and adding is possible.
- the 🧺 symbol lights up, it is not possible to add laundry.

To continue the program, press the button ▷II.The program continues automatically.

Notes

- Do not leave the door open for too long when adding laundry as water from the laundry may leak out.
- For safety reasons, the door remains locked when the water level or temperature is high, or while the drum is turning, and it is not possible to add laundry during this time.
- The load display is not active during reloading.

Changing the programme

1. Press the ▷II button.
2. Select another program.
3. Press the ▷II button.The new program starts from the beginning.

Cancel the programme

For programs at high temperature:
1. Press the ▷II button.
2. To cool down laundry: Select **Rinse**.
3. Press the ▷II button.

For programs at low temperature:
1. Press the ▷II button.
2. Select **Spin/Drain//Spin/ Empty**.
3. Press the ▷II button.

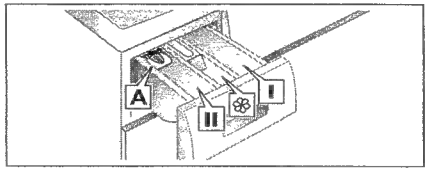
- The amount of laundry
- The degree of soiling → *Page 24*

Filling

⚠ **Warning**
Eye/skin irritation!
Detergent and care products may spray out if the detergent drawer is opened while the machine is in operation.
Open the drawer carefully.
Rinse eyes/skin thoroughly if they come into contact with detergent or care products.
If swallowed accidentally, seek medical advice.

Note: Dilute viscous fabric softener and fabric conditioner with water to prevent blockages.

Pour the detergent and care products into the appropriate compartments:



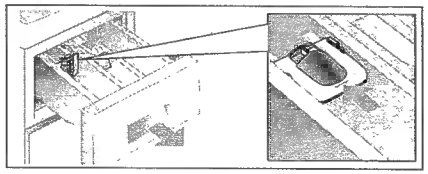
Measuring aid* **A**	For liquid detergent
Compartment **II**	Detergent for the main wash, water softener, bleach, stain remover
Compartment ❀	Softener, starch, do not exceed the **max.** mark
Compartment **I**	Detergent for prewash

1. Pull out the detergent drawer as far as possible.
2. Add detergent and/or care products.
3. Close the detergent drawer.

Measuring aid* for liquid detergent

*depending on model

Position the measuring aid for measuring liquid detergent:
1. Pull out the detergent drawer. Press down the insert and fully remove the drawer.
2. Slide the measuring aid forwards, fold it down and click it into place.
3. Reinsert the drawer.



Note: Do not use the measuring aid for gel detergents and washing powder, or for programmes with prewash or when the Ready in time is selected.

For models without a measuring aid, pour the liquid detergent into the appropriate dispenser and place it in the drum.

Start the programme

Press the ▷II button. The indicator lamp lights up and the program starts.

The display panel shows the Ready in time while the program is running or the program duration and the program progress symbols once the wash cycle has started.
Display panel → *Page 21*

Note: Foam detection
If the symbol also lights up in the display panel, the washing machine has detected too much foam during the wash cycle and automatically activated additional rinse cycles to remove the foam.
Add less detergent to the next wash cycle with the same load.

Caution!
Damage to the appliance
Frozen hoses may rip/burst.
Do not install the washing machine in areas exposed to frost or outdoors.

Caution!
Water damage
The connection points for the water supply hose and water drain hose are under high water pressure. To prevent leaks and water damage, you must follow the instructions in this section.

Notes
- In addition to the safety information listed here, the local water and electricity supplier may have special requirements.
- If in doubt, have the appliance connected by a specialist.

Installation surface

Note: The washing machine be stable so that it does not move around.
- The installation surface must be firm and level.
- Soft floors/floor coverings are not suitable.

Installation on a base or a wooden joist floor

Caution!
Damage to the appliance
The washing machine may "wander" and tip/topple from the base when spinning.
The feet of the appliance must be secured with holding brackets.
Order no. WMZ 2200, WX 9756, Z 7080X0

Note: On wooden joist floors, install the washing machine:
- In a corner, if possible,
- On a water-resistant wooden board (min. 30 mm thick) which is screwed tightly to the floor.

Installation on a platform with drawer

Platform order no.: WMZ 20490, WZ 20490.

Installing the appliance in a kitchenette

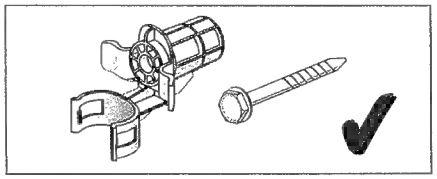
⚠ **Warning**
Danger of death!
There is a risk of electric shock if you touch live components.
Do not remove the appliance covering plate.

Notes
- Recess width of 60 cm required.
- Only install the washing machine underneath a continuous worktop that is securely connected to adjacent cabinets.

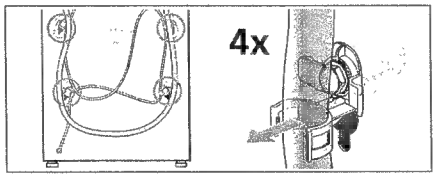
Removing the transport locks

Caution!
Damage to the appliance
- The machine is secured for transportation using transport locks. If the transport locks are not removed, the drum, for example, may become damaged when the machine is operated.
  Before using the appliance for the first time, make sure that you completely remove all four transport locks. Keep the locks in a safe place.
- To prevent transport damage from occurring if the appliance is moved at a later date, you must refit the transport locks before transporting the appliance.

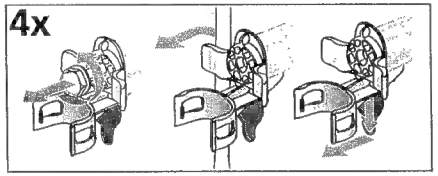
Note: Keep the screws and sleeves in a safe place.



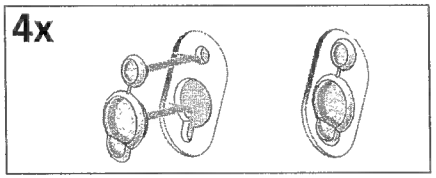
1. Take the hoses out of the holders.



2. Unscrew and remove the bolts from all four transport safety devices. Remove the sleeves. To do this, remove the mains cable from the holders.

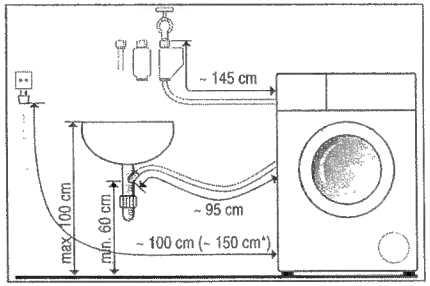


3. Insert the covers.

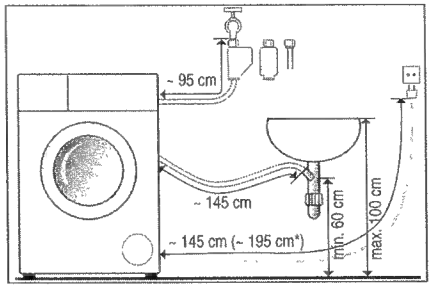


Hose and cable lengths

- Left-hand connection



- Right-hand connection



*depending on model

Tip: The following are available from specialist dealers/customer services:

- Extension for Aqua-Stop and cold water supply hose (approx. 2.50 m); order no. WM Z2380, WZ 10130, Z 7070X0
- A longer supply hose (approx. 2.20 m) for standard models; individual component number for customer services: 00353925

Water inlet

⚠ Warning
Risk of death!
There is a risk of electric shock if you touch live components.

Change the programme default settings

You can use the default settings for each wash cycle or change them.

To do this, repeatedly press the corresponding button until the required setting is displayed.

The settings are activated without needing to be confirmed.

The settings are not saved after switching off the washing machine.

Default program settings→ *Page 24*

Select additional programme settings

By selecting additional settings, you can better adapt the washing process to your items of laundry.

The settings can be selected or deselected depending on the program progress.

The button indicator lamps light up if a setting is activated.

The settings are not saved after switching off the washing machine.

Additional program settings → *Page 25*

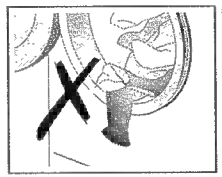
Placing laundry into the drum

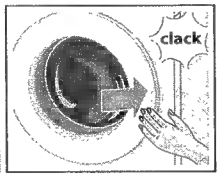
⚠ Warning
Danger of death!
Items of laundry pretreated with cleaning agents that contain solvents, e.g. stain remover/cleaning solvent, may cause an explosion after being loaded into the washing machine. Hand-rinse these items of laundry thoroughly beforehand.

Notes

- Mix items of laundry of varying sizes.Laundry items of different sizes distribute themselves better during the spin cycle.Individual laundry items may cause an unbalanced load.
- Observe the maximum specified load. Overfilling adversely affects the washing result and promotes creasing.

1. Unfold presorted laundry items and place them in the drum.
2. Make sure that no items of laundry are trapped between the door and the rubber seal, and close the door.





Measure and add detergent and care products

Caution!
Damage to the appliance
Cleaning agents and agents for pretreating laundry (e.g. stain removers, prewash sprays, etc.) may cause damage if they come into contact with the surfaces of the washing machine. Do not allow these agents to come into contact with the surfaces of the washing machine. If necessary, immediately wipe away spray residue and other residues/ droplets with a damp cloth.

Dosing

Dose detergent and care products according to:

- The water hardness (ask your water supply company)
- The manufacturer's instructions on the packaging

consistent with the selected program, without the speed I eco setting.

Press the button to do this. First of all, you can select the **speed** setting. If you press the button again, the **eco** setting is active. The respective symbol is shown in the display when the setting is activated.

If you press the button again, no setting is active.

Less iron

(menos, Λιγότ. τσαλάκωμα)

Button depending on the model

Reduces creasing thanks to a special spin sequence followed by fluffing and reduced spin speed.

Note: The washing's residual moisture is increased.

Water&Rinse+

(, Rinse+, Εξτρα Ξέβγαλμα, extra)

Button depending on the model

Higher water level and additional wash cycle for particularly sensitive skin and/ or for areas with very soft water

Prewash

(, Πρόπλυση)

Button depending on the model

For heavily soiled laundry.

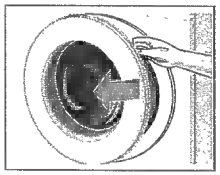
Note: Pour detergent into compartments **I** and **II**.

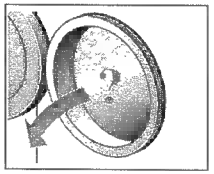
Operating the appliance

Preparing the washing machine

Note: The washing machine **must be correctly installed** and **connected**. From ⟶ *Page 12*

1. Connect the mains plug.
2. Turn on the water tap.
3. Open the door.
4. Check that the drum is completely drained. Drain if necessary.





Select programme/switch on the appliance

Note: If you have activated the childproof lock, you must first deactivate it, before you can set a program.

Use the program selector to select the required program. Can be rotated in either direction.

The appliance is switched on.

The **program default settings** for the selected program appear in the display panel:

- Temperature*,
- The maximum load and the duration of the program (alternately)
- Energy consumption*.

*depending on the model

Do not immerse the Aqua-Stop safety valve in water (it contains an electric valve).

Observe the following when connecting the machine:

Notes

- With a cold water connection, only operate the washing machine using cold mains water.
- With a hot water connection, operate the washing machine with hot and cold mains water, with a maximum temperature of 60 °C.
- Do not connect the machine to the mixer tap of an unpressurised hot-water boiler.
- Do not use a used supply hose. Only use the supply hose supplied or one that was purchased from an authorised specialist retailer.
- Do not bend, squash, modify or cut through the water supply hose (otherwise its strength is no longer guaranteed).
- Only tighten the screw connections by hand. If the screw connections are tightened too much with a tool (pliers), the thread may become damaged.

Optimum water pressure in the supply network

At least 100 kPa (1 bar)

Maximum 1000 kPa (10 bar)

When the tap is open, the water flow is at least 8 l/min.

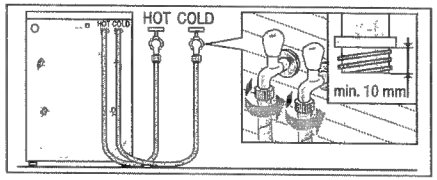
If the water pressure is higher than this, a pressure-reducing valve must be installed.

Hot and cold water connection

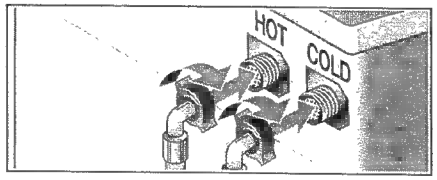
Note:

- Red hot water supply hose on the hot water tap and red valve on the appliance
- Cold water supply hose on the cold water tap and white valve on the appliance

Connection to the water pipes (¾" = 26.4 mm)



Connection to the appliance



Cold water connection only

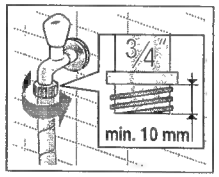
If no hot water connection is present, only connect the cold water inlet hose and cover the hot water connection on the appliance so that it is kept free of dirt

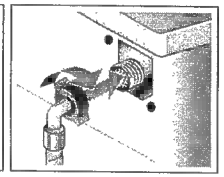
Note: Carefully turn on the tap and check that the connection points are not leaking. The screw connection is under water pipe pressure.

Cold water connection

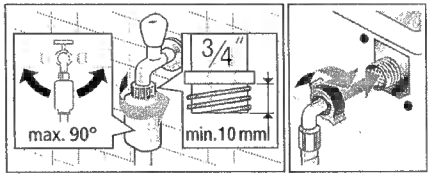
Connect the water supply hose to the water tap (¾" = 26.4 mm) and to the appliance (not necessary for Aqua-Stop models as this is permanently installed):

- Model: **Standard**

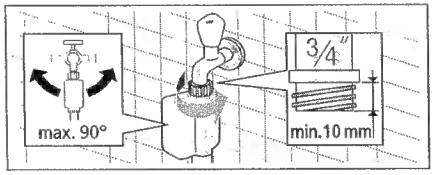




- Model: **Aqua-Secure**



- Model: **Aqua-Stop**



Note: Carefully turn on the tap and check that the connection points are not leaking. The screw connection is under water pipe pressure.

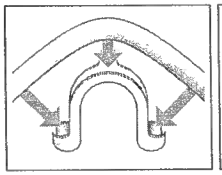
Water outlet

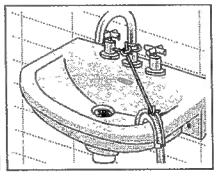
Caution!
Water damage
If the drain hose slips out of the wash basin or the connection point during draining due to high water pressure, any escaping water may cause water damage.
Secure the drain hose so that it cannot slip out.

Note: Do not kink the water drain hose or put strain on it lengthways.

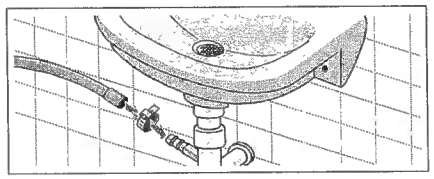
You can lay the water drain hose as follows:

- **Outlet in a sink**
  ⚠ **Warning**
  Risk of scalding!
  When you are washing at high temperatures, there is a risk of scalding if you come into contact with hot detergent solution e.g. if hot detergent solution is being drained into a wash basin.
  Do not reach into the hot detergent solution.
  Caution!
  Damage to the appliance/fabrics
  If the end of the drain hose is immersed in the drained water, water may be sucked back into the appliance and may damage the appliance/fabrics.
  Make sure that:
  - The plug does not block drainage from the sink.
  - The end of the drain hose is not immersed in the drained water.
  - The water drains away quickly enough.





- **Drainage into a siphon**
  The connection point must be secured using a hose clamp with a diameter of 24-40 mm (available from specialist dealers).



Setting - - - -: Rinse Stop = no final spin. The laundry stays in the water after the final rinse.

You can select "Rinse Stop" to prevent creasing if the laundry will not be taken out of the washing machine immediately after the program has ended.

To continue/end the program
→ *Page 30*

The maximum speed that can be set depends on the model and program that has been selected.

Finish in-time

(◷, ◷ Finish in, ◷ Λήξη σε, termin. ◷)

Before starting the program, you can preselect the program end ("Finish in" time) in hourly increments (h = hour) up to a maximum of 24 hours.

To do this:
1. Select a program.
   The program duration is displayed for the selected program, e.g. **2:30** (hours:minutes).
2. Press the **Finish in-time** button repeatedly until the required number of hours is displayed.
3. Press the ▷II button.
   The program starts.
   The selected number of hours (e.g. **8 h**) is shown in the display panel and counts down until the wash program starts. The duration of the program is then displayed.

Note: The length of the program is automatically adjusted when the program is running.
Certain factors can affect the program length, e.g.:
- Program settings,
- Detergent dosage (additional rinse cycles if required due to foaming),
- Load size/type of textiles (water absorption differs),
- Imbalances (e. g. due to fitted sheets) are offset with several start-ups of spin cycles,
- Fluctuations in power supply,
- Water pressure (infeeding speed).

Following the start of the program , you can change the preselected number of hours as follows:
1. Press the ▷II button.
2. Use the **Finish in-time** button to change the number of hours.
3. Press the ▷II button.

Following the start of the program you can add or remove laundry as required.
→ *Page 29*

P+ Additional programme settings

You can find an overview of all possible additional settings on the supplementary sheet for the installation and operating instructions.

The settings vary depending on the model.

speed I eco

(=◷ ◎)

Button with two possible settings for adapting the selected program:

- **speed**
  Washing in a shorter time while achieving a washing result that is consistent with, but uses more energy than, the selected program, without the speed I eco setting.
  Note: Do not exceed the maximum load.
- **eco**
  Energy-optimised washing by reducing the temperature while achieving a washing result that is

Saving energy and detergent

For light and normal soiling, you can save energy (lower washing temperature) and detergent.

Saving	Soiling/note
Reduced temperature and detergent quantity as per the recommended dosage	**Light** No visible dirt or stains. Clothing has taken on some body odour, e.g.: ■ Light summer/sports clothing (worn for a few hours) ■ T-shirts, shirts, blouses (worn for up to one day) ■ Guest bed linen and hand towels (used for one day) **Normal** Visible dirt or a few light stains, e.g.: ■ T-shirts, shirts, blouses (sweat soaked, worn a few times) ■ Towels, bedding (used for up to one week)
Temperature as per the care label and detergent quantity as per the recommended dosage for heavy soiling	**Heavy** Dirt and/or stains clearly visible, e.g. tea towels, baby items, work clothing

Note: When measuring the amount of all detergents/additives/care products and cleaning agents, please always check the manufacturer's instructions and information. → *Page 27*

P+ Programme default settings

The default program settings are displayed in the display panel after selecting the program.

You can change the default settings.

To do this, repeatedly press the corresponding button until the required setting is displayed on the display panel.

Note: Pressing and holding the buttons automatically runs through the setting values until the last one. Then press the button again and you will be able to change the setting values again.

You can find an overview of all possible program settings on the supplementary sheet for the installation and operating instructions.

Temperature

(°C, °C Temp., °C Θερμοκρ.)

Button depending on the model

Depending on what stage the program is in, you can change the set temperature before and during the program.

The maximum temperature that can be set depends on the program that has been selected.

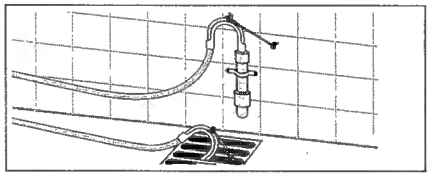
Spin speed

(⊙, ⊙ rpm, ⊙ Στύψιμο, centrif. ⊙)

Depending on what stage the program is in, you can change the spin speed (in rpm; revolutions per minute) before and during the program.

Setting 0: The rinsing water is drained but there is no final spin. The laundry stays wet inside the drum, e.g. for items that should not be spun.

- **Outlet into a plastic pipe with rubber bushing or into a drainage pit**

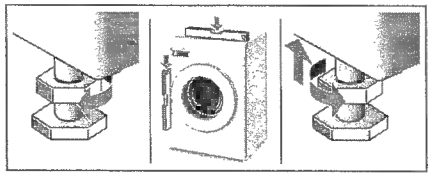


Levelling

Level the appliance using a spirit level.

Incorrect levelling may result in intense noise, vibrations and "wandering".

1. Loosen the lock nuts using a wrench, by turning it in a clockwise direction.
2. Check the alignment of the washing machine with a spirit level, and adjust it if necessary. Change the height by turning the appliance feet. All four appliance feet must stand firmly on the ground.
3. Tighten the lock nut against the housing.
   In doing so, hold the foot tight and do not adjust its height.
   The lock nuts on all four appliance feet must be screwed tightly against the housing.



Electrical connection

⚠ Warning
Danger of death!
There is a risk of electric shock if you touch live components.

- Never touch or hold the mains plug with wet hands.
- Only pull out the mains cable by the plug and never by the cable, as this could damage it.
- Never unplug the mains plug during operation.

Observe the following information and ensure that:

Notes

- The mains voltage and voltage indicated on the washing machine (rating plate) are the same.
  The connected load and fuse required are specified on the rating plate.
- The washing machine is only connected to an alternating current via a properly installed earthed socket.
- The mains plug fits the socket.
- The cable cross-section is adequate.
- The earthing system is properly installed.
- The mains cable is only replaced by a qualified electrician (if this is necessary). Replacement mains cables are available from the after-sales service.
- No multiple plugs/couplings or extension cables are used.
- If an earth-leakage circuit breaker is used, only a type which displays this symbol is used: ⊠.
  Only this symbol guarantees compliance with the currently applicable regulations.
- The mains plug can be accessed at all times.
- The mains cable is not bent, squashed, modified, cut through, or in contact with heat sources.

Before washing for the first time

The washing machine was thoroughly tested before leaving the factory. To remove any water that may be left over from the test, run the first wash cycle **without** any laundry.

Notes

- The washing machine **must be correctly installed** and **connected**. (from ⟶ *Page 12*).
- Never use a damaged machine. Inform customer services.

1. Check the machine.
2. Remove the protective film from the control panel.
3. Connect the mains plug.
4. Turn on the tap.
5. Close the door (do not load any laundry).
6. Depending on the model, run the **Drum Clean 90 °C** or **Cottons 90 °C** program.
7. Open the detergent drawer.
8. Pour approximately 1 litre of water into compartment **II**.
9. Pour standard detergent into compartment **II**.
   Note: To prevent foaming, only use half the amount of detergent recommended by the detergent manufacturer. Do not use detergent designed for wool or delicates.
10. Close the detergent drawer.
11. Press the ▷II button.
12. When the program ends, switch off the appliance.

Your washing machine is now ready to use.

Transportation

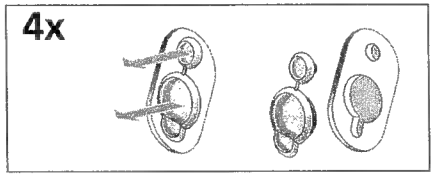
e.g. when moving home

Preparatory work:

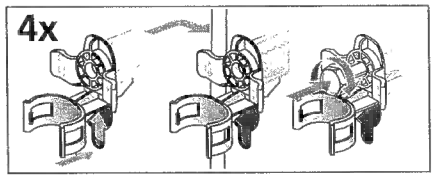
1. Turn off the water tap.
2. Reduce the water pressure in the supply hose.
   Maintenance – filter in the water supply ⟶ *Page 33*
3. Drain the remaining detergent solution.
   Maintenance – detergent solution pump blocked ⟶ *Page 32*
4. Disconnect the washing machine from the mains.
5. Remove the hoses.

Installing the transport locks:

1. Remove the covers and keep in a safe place.
   If required, use a screwdriver.



2. Insert all four sleeves.
   Clamp the mains cable on the holders. Insert and tighten the bolts.



Before switching on the appliance again:

Notes

- The transport braces **must** be removed.
- To prevent unused detergent from flowing straight into the drain during the next wash: Pour approx. 1 litre of water into compartment **II** and start the **Drain/Empty** program.

Dyeing/bleaching

Dye should only be used in normal household quantities. Salt may damage stainless steel. Always follow the dye manufacturer's instructions.

Do **not** use the washing machine to bleach clothes.

Soaking

1. Switch on the appliance.
2. Select the **Cottons 20 °C** program.
3. Pour soaking agent/detergent into compartment **II** in accordance with the manufacturer's instructions.
4. Press the ▷II button.
5. After approx. 10 minutes, press the ▷II button to pause the program.
6. Leave the laundry to soak for as long as required, then either press the ▷II button again to continue the program or change the program.

Notes

- Load laundry of the same colour.
- No additional detergent is required; the soaking solution is used for washing.

Detergent

Correct selection of detergent

The care label is crucial for selecting the correct detergent, temperature and treatment of the laundry. ⟶ See also www.sartex.ch

If you visit www.cleanright.eu, you will find further information on detergents, care products and cleaning agents for domestic use.

- **Standard detergent with optical brighteners**
  Suitable for boil-washable white laundry made from linen or cotton
  Programme: Cottons/
  cold - max. 90 °C
- **Detergent for colours without bleach or optical brighteners**
  Suitable for coloured laundry made from linen or cotton
  Programme: Cottons/
  cold - max. 60 °C
- **Detergent for colours/delicates without optical brighteners**
  Suitable for coloured laundry made from easy-care fibres, synthetic fibres
  Programme: Easy-Care/
  cold - max. 60 °C
- **Detergent for delicates**
  Suitable for delicate, fine fabrics, silk or viscose
  Programme: Delicate/Silk/
  cold - max. 40 °C
- **Detergent for woollens**
  Suitable for wool
  Wool programme/
  cold - max. 40 °C

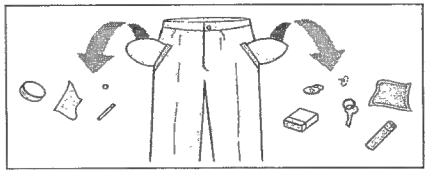
Laundry

Prepare the laundry

Caution!
Damage to the appliance/fabrics
Foreign objects (e.g. coins, paperclips, needles, nails) may damage the laundry or components in the washing machine.

You should therefore note the following tips when preparing your laundry:

- Empty any pockets.



- Look out for metal items (paperclips, etc.) and remove them.
- Wash delicates in a laundry bag (tights, underwired bras, etc.).
- Close any zips; button up any cover buttons.
- Brush sand out of pockets and collars.
- Remove curtain fittings or place curtains in a laundry bag.

Sorting laundry

Sort your laundry according to the care instructions and manufacturer's information on the care labels, depending on:

- Type of fabric/fibre
- Colour
  Note: Laundry can discolour or not be cleaned correctly. Wash white and coloured items separately. Wash new coloured items separately the first time you wash them.
- Soiling
  Wash laundry with the same level of soiling together.

  Some examples of soiling levels can be found on → *Page 24*.
  - **Light**: Do not prewash, select the **speed** setting if necessary
  - **Normal**
  - **Heavy**: Load less laundry, select a program with prewash
  - **Stains**: Remove/pretreat stains while they are fresh. Firstly, dab with soapy water; do not rub.Then wash the items of laundry with the appropriate program. Stubborn or dried-in stains can sometimes only be removed by washing several times.
- Symbols on the care labels
  Note: The numbers in the symbols indicate the maximum washing temperature that may be used.

  Suitable for normal washing process; e.g. Cottons program
  A gentle washing process is required; e.g. Easy-Care program
  An especially gentle washing process is required; e.g. Delicate/Silk program
  Suitable for washing by hand; e.g. Wool program
  Do not machine wash.

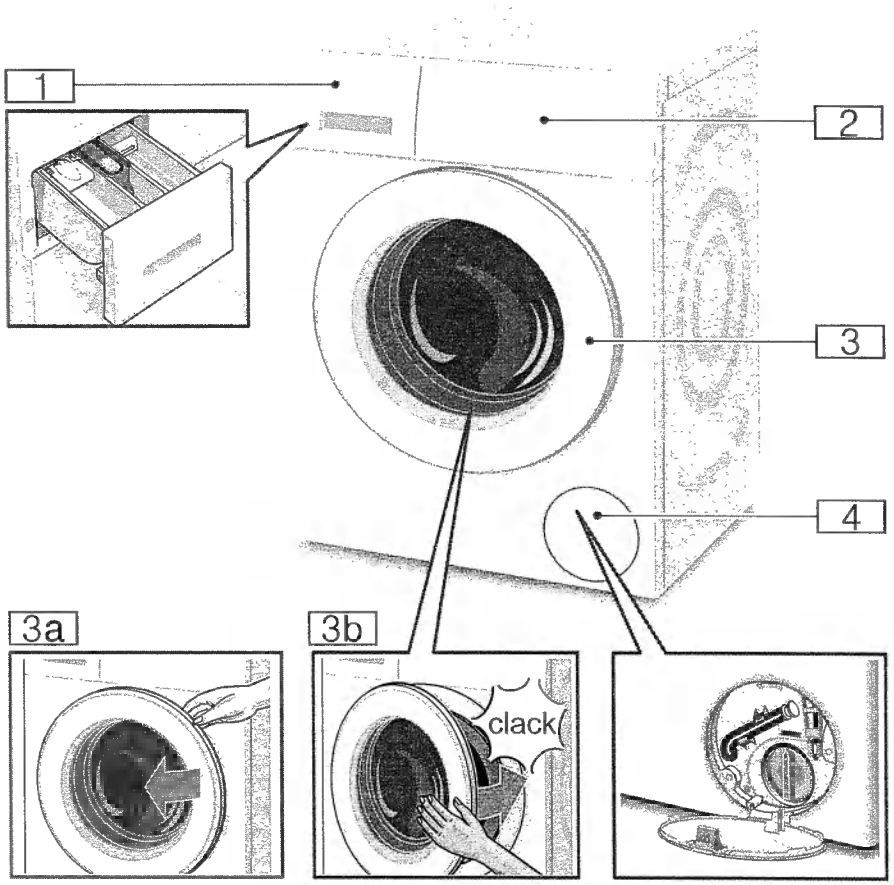
Starching

Note: Laundry should not be treated with fabric softener.

Liquid starch can be used to stiffen fabrics particularly in the Rinse and Cottons programmes. Measure starch into compartment ❀ in accordance with the manufacturer's instructions (clean first if necessary).

Getting to know the appliance

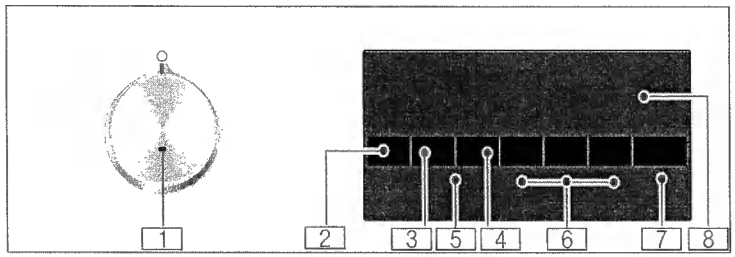
Washing machine

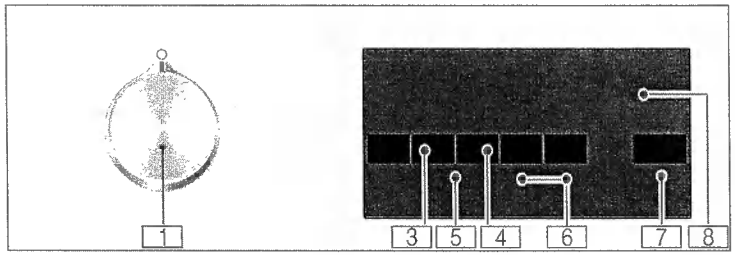


1 Detergent drawer → *Page 27*
2 Operating/display panel
3 Door with door handle
3a Open the door
3b Close the door
4 Service flap

Control panel

Control panel depending on the model





1 **Program selector**
for selecting a program and switching the machine on and off via the **Off** position (○);
You can find an overview of all programs on the supplementary sheet for the installation and operating instructions.

2 Change **Temperature** *.
→ *Page 24*

3 Change **Spin speed**. → *Page 24*

4 Change **Finish in-time**.
→ *Page 25*

5 **Childlock** (3 sec., 3 δευτ.) to prevent the set functions from being changed accidentally;
→ *Page 29*
To do so, press **Spin speed** and **Finish in-time** simultaneously for approx. **3 seconds**.

6 **Select additional program settings if necessary:** → *Page 25*
- speed I eco
- Water&Rinse+ *
- Less iron *
- Prewash *

7 **button for:**
- Starting a program
- Interrupting a program, e.g. to add items of laundry
→ *Page 29*
- Cancelling a program
→ *Page 29*

8 **Display panel** for settings and information → *Page 21*

*depending on the model

Display panel

Note: You will find settings and information for the selected program in the table.

- 90 °C	**Temperature*** in °C; = cold
----, 0 - 1400**	**Spin speed** in rpm, 0 = no spin cycle, draining only → *Page 24*, = Rinse Stop → *Page 24*
e.g. 2:30;	**Finish in-time** Program duration depends on the program selection in h:min (hours:minutes),
1 - 24	**End time preselection** in hours; End of program after ... hours
8** kg	**Load recommendation**
	Energy consumption display → *Page 11* The more indicator lights light up, the higher the relative energy consumption.

* depending on the model

** depending on the selected program, settings and modell

More information on the display panel

Program progress:

	Washing
	Rinse
	Spin
End	Program end
-----	Program end during Rinse Stop

Washing machine door:

lights up	The washing machine door cannot be opened.
flashes	When the program has started: The washing machine door is not closed properly.

Tap:

flashes	Tap not turned on, no water pressure
lights up	Water pressure too low (may increase the program duration)

Childproof lock: → *Page 29*

lights up	Childproof lock activated
flashes	Childproof lock activated, program selector adjusted

Foam detection:

lights up	→ *Page 28*

Fault display:

E:--	→ *Page 34*

Signal setting:

0 - 4	→ *Page 30*